

**Advanced functionality  
and Gigabit performance  
for managers requiring  
exceptionally responsive  
IP telephony services**

## OVERVIEW

The first **Gigabit telephone** to be offered by 3Com, the 3103 Manager Phone gives business professionals—managers, executives and conference participants—a **full complement of productivity-enhancing features** and an exceptionally informative and responsive user interface.

**Sharp acoustics and ergonomics-inspired design encourage collaboration** and help increase productivity. A unidirectional microphone in the full-duplex speakerphone enhances hands-free conversations. Wideband audio technology design enables high-clarity audio handset and headset attachments.

For **optimum performance and easy access to a wealth of call information**, this multiline phone provides a large 320x120-pixel display augmented by 10 softkeys and a four-way cursor control. Users can access features such as account codes or zone paging via the large display or one of the eight programmable feature buttons.

The 3Com® 3103 model also provides two switched 10/100/1000 ports that allow **Gigabit-speed network connectivity** for other desktop digital devices.

**Self-locating capabilities save time and service-call expenses**, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries and voice mail travel with the phone. Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

## KEY FEATURES

- › Two switched 10/100/1000 uplink ports (Gigabit)
- › Eight programmable buttons with lights
- › 10 fixed feature buttons
- › Wideband audio-ready
- › Large message-waiting LED
- › Large display with four-way cursor control and 10 softkeys
- › Full-duplex speakerphone
- › Oversize buttons for most-used features
- › Replaceable faceplate for localization
- › Power over Ethernet support (IEEE 802.3af)

Visit [www.3com.com/ip\\_phones](http://www.3com.com/ip_phones) for additional information.



## ORDERING INFORMATION

### PRODUCT DESCRIPTION

3Com 3103 Manager Phone

### 3COM SKU

3C10403B

\*Phone licenses are required to operate all 3Com IP phones on NBX or VCX platforms.

## 3COM IP PHONES PORTFOLIO AT A GLANCE

	3100 Entry Phone	3101 Basic Phone	3101 Basic Phone with Speaker	3102 Business Phone	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone	3108 Wireless Phone
Max. system (line) appearances	1	4 (NBX®); 2 (VCX™)	4 (NBX); 2 (VCX)	18	12	50	4	4	1
Programmable lighted buttons	No	4 (NBX); 2 (VCX)	4 (NBX); 2 (VCX)	18	8	50 / 100 with Shift Button	4	4	No
Fixed feature buttons	4	5	6	10	10	4	8	9	No
Display softkeys	No	3	3	3	10	No	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	Yes	No	No	No	Yes
Display size	No	160 x 33 pixels	160 x 33 pixels	160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines	color 1.8 in. TFT
Ethernet ports	1 (10/100)	2 (10/100)	2 (10/100)	2 (10/100)	2 (10/100/1000) (Gigabit)	1 (10/100)	1 (10/100)	1 (10/100)	No
PoE support [802.3af]	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Speakerphone	No	Listen-only	Half duplex	Full duplex	Full duplex	No	No	No	No
Definable ring tones	No	9	9	9	9	No	No	No	Yes
Headset jack	No	No	No	Yes	Yes	No	Yes	Yes	Yes
Codecs G.711, ADPCM, G.729 A/B	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes <sup>1</sup>
Wideband Audio [G.722] handset	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Wideband Audio [G.722] speaker-phone	No	No	No	Yes	Yes	No	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
TAPI support	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Desk or wall mountable	Yes	Yes	Yes	Yes	Yes	Yes	Yes - base unit	Yes - base unit	No
Removable faceplate for localization	No	No	No	Yes	Yes	No	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX	NBX	NBX

1 ADPCM not supported on the 3108 Wireless Phone

Visit [www.3com.com](http://www.3com.com) for more information about 3Com secure converged network solutions.

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